



# POLE CATZ AUSTRALIA CLIENT REGISTRATION FORM

Name: \_\_\_\_\_ D.O.B: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_ Mobile: \_\_\_\_\_

Email: \_\_\_\_\_

Payment Method/CC Details: \_\_\_\_\_ Exp: \_\_\_\_\_ CVV: \_\_\_\_\_

Emergency Contact: \_\_\_\_\_

How did you hear about us: \_\_\_\_\_

Past dance/fitness training: \_\_\_\_\_

Pre-existing conditions: \_\_\_\_\_

## Reasons For Attending Class:

- Fun and Fitness       To enter the Industry as an instructor or dancer

## Type of Attendance:

- Casual attendance** at \$15 per session or 5 Sessions for \$65.00 or 10 sessions \$110  
(valid only Pole Addicts/Fitness/Grooves/Tricks/Pilates/Zumba/Hoop)
- Private Tuition** Aerial/Pole/Personal Training at \$60.00 per session or 5 for \$250
- 6 Week Course** Paid Upfront \$130.00 (includes 6 sessions plus attendance to 1 practice session)
- 6 Week Course** pay as you go with Ezidebit (\$60 Deposit then 4 installments of \$20) \$140.00
- 6 Week Membership** Paid Upfront \$200 or 6 debits of \$35.00
- 12 Week (Deluxe Full Term) Membership** Paid Upfront \$320 or 12 debits of \$28.00

*I have read and understood and accept the terms and conditions of class participation. I am over the age of 18 or have my parents/guardians consent below.*

Signed: \_\_\_\_\_ Date: \_\_\_\_\_

# TERMS AND CONDITIONS OF CLASS PARTICIPATION:

Pole Catz Australia Dance Fitness Studios (ABN 14791 583 674) ("PoleCatz", "we", "us", "our") have adopted these Terms and Conditions of class participation which applies to all dance classes, courses, memberships and workshops booked by clients ("you") at any Pole Catz location:

**Gold Coast Studio:** 11b 100 Bundall Road Bundall QLD4217

**Byron Bay Studio:** 4/46 Acacia Street Byron Bay 2481

**Ballina:** Kalinga Street, Ballina 2478

**Lismore:** Southern Cross University, Lismore NSW 2480

**Tweed Heads:** One Life Fitness Centre, Pacific Highway, Tweed Heads South NSW 2485

**Darwin:** The Honey Pot Club Darwin NT 0800

Phone: 07 5504 5076 or 0410 602 401 **Email:** [admin@polecatz.com.au](mailto:admin@polecatz.com.au)

## 1. Types of Classes and Bookings

### 1.1 **Casual Classes ("Casual Classes")**

Casual Dance Classes are available and must be booked and paid for in full before commencement of the class. Only Specific classes ie Hoop, Hip Hop, Pole Addicts and Pole Fitness are available for casual attendance.

### 1.2 **Session Cards**

We offer Session Cards for Casual Classes which enable you to purchase a group of 5 or 10 classes in advance.

The session cards must be paid for in full in advance prior to booking to attend any casual class using your session card.

The session Cards are valid for 6 months from the date of purchase and can only be used by the Purchaser named on the card.

The session cards are only redeemable at the Studio named on the card.

### 1.3 **Courses**

Our courses usually consist of a 6 week course held within our Studio Term and are at a specific level or skill type such as Beginner, Intermediate, Advanced, Burlesque, Lap etc.

Your course includes 6 one hour lessons plus a nominated weekly practice session throughout your 6 week allotment. Intermediate and advanced level Courses may run for 1.5 hours and will incur additional costs to cover the additional studio and instructor time.

Graduation Nights are offered and are optional according to your wishes to participate in...only attendees of the Graduation night will receive a certificate of completion.

### 1.4 **Memberships**

Our Memberships Option can be taken for 6 weeks (1 Course), 12 weeks (2 Courses or a full term), Memberships if on Direct Debit are on-going with a minimum commitment period of either the 6 or 12 weeks selected and debits will continue until further notice to us "PoleCatz," of you wanting to cancel your membership.

Memberships allow you to attend one casual class and up to 2 courses in the time period you have selected.

Memberships may be paid for Upfront or via Direct Debit Arrangement with Ezidebit Australia.

Upon signing up for a membership you are committing financially to the full amount invoiced at the time of purchase.

Specialty classes and workshops are not included in the Membership such as Hula Fit, Hip Hop and Workshops but discounts may be offered to current members.

### 1.5 **Workshops and Specialty Classes**

Workshops and specialty classes are held regularly throughout the Studio Term.

Payment for Workshops and Specialty classes must be paid in full prior to commencement of the class or workshop.

### 1.6 **Private Classes**

Private classes are specialty classes that are booked by appointment throughout the studio term.

On booking a deposit is required and the balance is due prior to the commencement of the Private Class.

### 1.7 **Parties and Functions**

Parties and Functions can be booked on an hourly or 2-hourly session and is charged on a per person charge. This includes a variety of drinks and nibbles, games and prizes as well as the pole lesson. A non-refundable deposit of \$50.00 must be taken at the time of booking with the balance invoiced 7 days prior to the booking after final confirmation of numbers attending

**Hourly Rate:** \$20.00 per person.min \$100.00

**2 Hour Party Package:** \$35.00 p/person for 6-12 attendees, \$30.00 p/person for 13-20 attendees or 21 + attendees is a flat fee of \$550.00, \$10.00 per person for attending but not participating A \$10.00 per person charge applies to numbers confirmed in the week prior to the function who do not show on the day

### **How to Cancel, Suspend or Change your enrollment:**

To Cancel, suspend, transfer or change your Class, Course, Membership or workshops please apply in writing to [admin@polecatz.com.au](mailto:admin@polecatz.com.au) or mail: Pole Catz Customer Request: 9 Helen Street South Golden Beach NSW 2483.

You can also call and speak to the receptionist o duty on 07 5504 5076 or 0410 602 401, however an application in writing MUST be submitted for consideration.

## **2. Notice of Cancellation or suspension or transfer of classes.**

### **2.1 Casual Classes/Workshops/Session Cards**

A minimum of 48 hours notice is required to cancel a casual class or workshop. The class fee is not refundable, but with the required notice, this can be transferred to another class within the same Studio Term, subject to availability.

If you provide us with less than 48 hours notice of cancellation, your class fee is **not refundable or transferable** under any circumstances. This also applies to Session cards.

### **2.2 Courses**

A minimum of 14 days notice is required to cancel your participation in a course prior to the course commencement.. If you provide the required notice we will refund you your Course Fee less the initial booking deposit fee of \$50.00. If you give us less than 14 days notice, there is no refund or transfer on the full course fee. No refund is offered should you drop out once the course has commenced, make up classes or transfer to an alternative course may be offered at the discretion of Pole Catz under legitimate circumstances.

#### Missed Lessons:

If you miss a course lesson you may make up a lesson at any *Pole Addicts Session* subject to providing 24 hours written notice that you will be unable to attend your usual class.

Missed Lessons must be made up *within One Month* of your course completion.

If you drop out of a course half way through, you will not be entitled to a refund for the remainder of the course.

#### Course Transfer:

A paid course may be able to transfer to another participant (or remainder of the course), a \$50.00 administration fee applies.

## **3.3 Memberships**

#### Membership Cancellation:

Under usual circumstances there are no allowances for Membership Cancellation.

Should a medical condition or extenuating circumstances become apparent, Pole Catz will cancel or suspend a membership upon presentation of a Medical Certificate or a letter signed by a Justice of the Peace stating that the person named on the membership is physically unable to complete the remaining time of their financial agreement.

Cancellation of an existing membership is subject to approval of the Pole Catz Administration department. Application must be written and emailed to [admin@polecatz.com.au](mailto:admin@polecatz.com.au) along with supporting documents (medical certificates letters etc).

Should a member wish to shorten the length of membership, fees in accordance with the shortened term will apply plus a \$50 administration fee to be paid at the time of the membership change.

*E.g. changing from a 6 month membership (\$18 per week) to a 3 month membership (\$25.00 per week) after 12 weeks will incur an additional \$7.00 per week plus the \$50 administration fee = \$84.00 + \$50.00*  
*Approved cancellation of a membership will incur 4 weeks of membership fees and a \$50 administration charge. The cancelling member may continue to attend class throughout this 4 week notice period.*

A minimum of 28 days notice is required to cancel your participation in a membership. If you provide the required notice we will refund you your Membership Fee less the initial booking deposit fee of \$50.00 and the 4 weeks' notice payment.

#### Missed Lessons:

Missed Lessons without notice cannot be made up under any membership unless a formal application to suspend your membership has been made in writing at least 2 weeks in advance to the missed class.

Membership Suspension:

If you will be away from class you have the option of suspending your membership.

Memberships must be suspended for a minimum of one week.

2 Weeks written notice to [admin@polecatz.com.au](mailto:admin@polecatz.com.au) must be provided for Membership suspension approval.

6 week Members may suspend their membership for *up to 2 weeks*

12 Week Members may suspend their membership for up to *1month*

6 Month and Annual Members may suspend their membership for up to *2months*.

Upon suspension if you are paying by direct debit, debits will continue as scheduled but class credits will be applied to the owed amount of time.

Membership Transfer:

A paid membership may be able to be transferred or sold to another participant (or remainder of the course), a \$50.00 administration fee applies.

**4.1 Private Classes**

A minimum of 48 hours notice is required to cancel a Private Class. The deposit is not refundable, but with the required notice this can be transferred to another time within the Same Studio Term, subject to availability.

If you provide us with less than 48 hours notice of cancellation, your deposit is ***not refundable or transferrable*** under any circumstances.

**4.2 Parties and Functions**

A minimum of 4 weeks' notice is required to cancel a Function. The function deposit of \$50.00 is non – refundable. You are able to transfer your function to another date and time subject to availability.

If you do not provide us with a minimum of 4 weeks written notice of cancellation, there is no refund or transfer on the Deposit under any circumstance.

**5 Additional Information**

Pole Catz Reserves the right to change or Alter these Terms and Conditions of Class Participation at any time and will post an updated version on our website: [www.polecatz.com.au](http://www.polecatz.com.au)

# POLECATZ RELEASE AND UNDERTAKING

I certify that I am at least 18 years of age (or have a parent/guardian present to sign for me) and confirm that the answers I have provided on this form are true and correct and that \_\_\_\_\_ trading as Pole Cat Australia Dance Fitness Studios \_\_\_\_\_ (location) ("Pole Catz") has relied on those answers in allowing me to participate in classes.

I acknowledge that the dance classes, courses and workshops conducted by Pole Catz are designed to concentrate on fitness benefits: cardiovascular endurance, flexibility, balance. Co-ordination, muscular endurance and strength. I acknowledge that Pole Catz may refuse me entry into a class if I am late and have not participated in an appropriate warm-up.

I acknowledge that my participation in some Classes may carry some risk of harm or damage to my health or safety and that if I have disclosed certain illnesses or conditions that put me at risk, Pole Catz has the right to refuse to allow me to participate in Classes unless and until I provide medical clearance in an approved form from a qualified medical practitioner. I certify that I have consulted with a medical practitioner in regard to any past or present injury, illness, or other condition which may affect my suitability or ability to participate in the Classes.

By participating in Classes, I agree that I am personally and unconditionally assuming responsibility for any harm, damage or loss suffered by me as consequence of my participation. To the extent permitted by law, I release, indemnify and will keep indemnified Pole Catz, its Licensees, officers, employees, contractors and agents from and against any claims, rights and causes of action, including claims for negligence arising from my participation in Classes. This document may be produced and relied upon as complete defense to any such claim.

I acknowledge that copyright and all other intellectual property in the Classes, including the right to reproduce wholly or in part any pole dancing and aerobic routines, belongs to Pole Catz absolutely. I undertake not to reproduce or copy wholly or in part the Classes, including but not limited to the Pole Dancing tricks and routines, for the purposes of instructing others, for personal financial gain or profit or for financial gain or profit on behalf of others.

I undertake to comply with Pole Catz "Terms and Conditions of Class Participation Policy, a copy of which is attached.

By signing this form, I declare that I have read, understood and agree to comply with all of the above terms and any other policy introduced by Pole Catz and notified to me.

SIGNED \_\_\_\_\_

DATE: \_\_\_\_\_

**OFFICE USE:**

<p><b>1<sup>ST</sup> class attended</b></p>	<p><b>Course Attendance History</b></p>
<p><b>Instructor</b></p>	<p><b>Payment Notes</b></p>
<p><b>General Notes</b></p>	<p><b>Date Entered in Data Base:</b></p>
<p><b>Credits/Suspensions:</b></p>	